Attachment A Monthly Report of EAP Operating Activity

Pursuant to Utility Procedures Manual (dated 11/30/07) Section:

8.2.2

8.2.5

Pursuant to Fiscal Procedures Manual (dated 11/30/07) Section:

Pursuant to EAP Monitoring & Evaluation Manual (dated 11/20/2007) Section:

2.4.1

Electric Assistance Program System Benefits Charge Reconciliation Report July 2010

| | N | ational Grid | |
|---|-----------|--------------|----|
| Retail Delivery KWHs | | 88,723,243 | |
| Call-In Sales | | - | |
| Company Sales (if not already excluded) | | - | |
| Adjusted Retail Delivery KWHs | | 88,723,243 | |
| SBC Low Income EAP Rate | (1) | See Below | |
| SBC Low Income EAP Billed Amount | (1) | \$159,702.29 | Sc |
| Interest on Reserve | (2) | \$17.18 | Sc |
| Net SBC Low Income EAP Funding | | \$159,719.47 | |
| EAP Costs | | | |
| Discounts Applied to Customers' Bills | \$48,855. | .93 | Sc |
| Payments to Community Action Programs (CAP) | (3) \$0 | .00 | Sc |
| Program Year 6 Ongoing Administrative Costs | \$0 | .00 | Sc |
| | | | So |
| | | | |
| Total EAP Costs | | \$48,855.93 | |
| SBC Low Income EAP Balance | | \$110,863.54 | |
| Program to Date 10% Reserve Balance | | \$37,923.49 | |
| | | | |

- (1) The SBC billed by the Company is 0.330¢ per kWh, which includes a 0.180¢ per kWh for EAP and 0.150¢ per kWh for Energy Efficiency. Therefore, National Grid must allocate the total amount of SBC between the EAP program and the Energy Efficiency programs. The amount reflected here represents the portion related to the EAP program after the portion related to the Energy Efficiency programs has been calculated.
- (2) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, National Grid is paying interest on the reserve balance of \$37,923.49. The interest rate, which is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month, is 0.53331% for the month of July-10.
- (3) The invoice from the lead CAA was not processed before the close of July business. This payment will be reflected as August 2010 business.

Source: Attachment A, Page 2 Source: Attachment A, Page 2

Source: Attachment A, Page 2 Source: Attachment A, Page 2 Source: Attachment A, Page 2 Source: Attachment A, Page 2

National Grid Electric Assistance Program - Monthly Reporting of Activity For the Period October 2009 through September 2010

| | System | | | | | |
|---------|--------------|----------------|-----------------|-------------------|-------------|----------------|
| | Benefits | Ongoing | System | | | Due to/ |
| | Charge | Administrative | Benefits | | Interest on | (Due from) |
| Month (| <u>Funds</u> | Expense | <u>Provided</u> | <u>Adjustment</u> | Reserve | State Treasury |
| | (a) | (b) | (c) | (d) | (e) | (f) |
| Oct-09 | \$102,461 | \$18,344 | \$25,578 | \$0 | \$9 | \$58,547 |
| Nov-09 | \$102,730 | \$0 | \$29,685 | \$0 | \$9 | \$73,053 |
| Dec-09 | \$108,984 | \$14,836 | \$38,658 | \$0 | \$8 | \$55,499 |
| Jan-10 | \$127,553 | \$10,548 | \$53,717 | \$0 | \$8 | \$63,297 |
| Feb-10 | \$123,980 | \$9,744 | \$45,704 | \$0 | \$7 | \$68,540 |
| Mar-10 | \$126,319 | \$9,270 | \$47,548 | \$0 | \$8 | \$69,510 |
| Apr-10 | \$122,715 | \$8,432 | \$40,548 | \$0 | \$9 | \$73,744 |
| May-10 | \$115,929 | \$10,200 | \$35,405 | \$0 | \$11 | \$70,335 |
| Jun-10 | \$137,576 | \$9,076 | \$39,697 | \$0 | \$17 | \$88,820 |
| Jul-10 | \$159,702 | \$0 | \$48,856 | \$0 | \$17 | \$110,864 |
| Aug-10 | | | | | | \$0 |
| Sep-10 | | | | | | \$0 |

(a) Monthly Report CR97992A, Total Monthly Revenue

(b) Reflects payments to Lead CAA and National Grid's incremental administrative expenses.

(c) Monthly Report CR97992A, Total Monthly Revenue

(d)

Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Progran approving the Settlement Agreement, National Grid is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.

(f) Column (a) - Column (b) - Column (c) - Column (d) + Column (e)

Attachment B
Monthly Report of EAP Program Data

Pursuant to Utility Procedures Manual Section: 8.2.3

Pursuant to Fiscal Procedures Manual Section: 2.1.4

Pursuant to EAP Monitoring & Evaluation Manual Section:

2.4.2

National Grid Electric Assistance Program (EAP)

| | February | March | April | May | June | July |
|--|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| | <u>2010</u> | <u>2010</u> | <u>2010</u> | <u>2010</u> | <u>2010</u> | <u>2010</u> |
| | | | | | | |
| (a) # of Customers enrolled in EAP | 1446 | 1435 | 1472 | 1477 | 1417 | 1418 |
| (b) # of Active Customers participating in EAP | Customers Discounts |
| Tier 1 | 99 \$ 442.14 | 90 \$ 423.54 | 88 \$ 367.42 | 89 \$ 322.14 | 85 \$ 364.24 | 83 \$ 457.59 |
| Tier 2 | 210 \$ 1,305.79 | 208 \$ 1,392,15 | 193 \$ 1,071.85 | 192 \$ 909.34 | 191 \$ 1,000.96 | 188 \$ 1,224.26 |
| Tier 3 | 310 \$ 4,943.66 | 302 \$ 4,897.00 | 296 \$ 4,306.21 | 301 \$ 3,754,48 | 297 \$ 4,022,45 | 290 \$ 4,870,23 |
| Tier 4 | 291 \$ 8,471.36 | 287 \$ 8,554.14 | 278 \$ 7,322.60 | 301 \$ 6,625.76 | 299 \$ 7,175,88 | 294 \$ 9,242.56 |
| Tier 5 | 279 \$ 12,546.28 | 274 \$ 12,368.74 | 273 \$ 10,019.19 | 293 \$ 8,853.46 | 300 \$ 10,230,18 | 286 \$ 12,259.18 |
| Tier 6 | 240 \$ 19,142.51 | 244 \$ 19.782.32 | 255 \$ 17,738.91 | 260 \$ 15,451.87 | 263 \$ 16,893.29 | 261 \$ 20,856.14 |
| Unassigned | 0 N/A |
| Chassigned | 0 N/A | 0 N/A | 0 N/A | 0 N/A | U N/A | 0 N/A |
| Total | 1429 | 1405 | 1383 | 1436 | 1435 | 1402 |
| (c) \$ Amount of Discounts Given | \$45,704.31 | \$47,548.00 | \$40,547.96 | \$35,404.96 | \$39,697.05 | \$48,855,93 |
| | | | | | | |
| (d) # of Customers with Arrears Forgiven | 0 | .0 | 0 | 0 | 0 | 0 |
| (e) \$ Amount of Arrears Forgiven | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| (f) \$ of Monthly Arrears Amortization | N/A | N/A | N/A | N/A | N/A | N/A |
| (i) a di monini, mitana miditandi | IN/A | CO/A | O/A | INA | 19/1 | 14/1 |

- Source:
 (a) CN100M#B
 (b) CN900M#C
 (c) CN900M#C
 (d) CN900M#C
 (e) CN900M#C

Data from CN900M#C report unreliable and being investigated. Source for line C is Crystal report CR97992A.

Attachment C Monthly Report of Aging

Pursuant to Utility Procedures Manual Section:

8.2.4

S:\RADATA1\2010 gse\Electric Assistance\July\[EAP_TierAging_07-10.xls]By Tier 10-Aug-10

National Grid Electric Assistance Program (EAP) Aging Report July-10

| | Percentage of Customers | Balance |
|-----------------|-------------------------|--------------------|
| Current Balance | 85.6% | \$ 3,118,300.62 |
| 1st Arrears | 9.6% | \$ 422,179.69 |
| 2nd Arrears | 2.3% | \$ 107,770.01 |
| 3rd Arrears | 0.9% | \$ 73,511.95 |
| 4th Arrears | 1.6% | \$ 397,218.10 |
| Total Arrears | 100.0% | \$ 1,000,679.75 |
| Customer Count | | 33,094 |

| | EAP Customers | | | | |
|-----------------|---------------|----|------------|--|--|
| Current Balance | 67.8% | \$ | 73,146.78 | | |
| 1st Arrears | 12.2% | \$ | 24,218.05 | | |
| 2nd Arrears | 6.1% | \$ | 13,756.52 | | |
| 3rd Arrears | 3.4% | \$ | 11,365.67 | | |
| 4th Arrears | <u>10.4%</u> | \$ | 80,971.99 | | |
| Total Arrears | 100.0% | \$ | 130,312.23 | | |
| Customer Count | | | 1,418 | | |

Attachment D Annual Budget

Pursuant to Utility Procedures Manual Section:

8.3.1

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Granite State Electric ESTIMATED ON-GOING ADMINISTRATION COSTS Program Year 2010-2011

| On-Going Annual Administration Costs - GSE | | Budget Incremental | Budget Non-Incremen | <u>tal</u> | Total Annual Administration Costs |
|--|-----|-----------------------|------------------------|------------|-----------------------------------|
| Information Technology Maintenance & Support | \$ | 830 | \$ 2 | 20 \$ | 850 |
| Customer Service | | | | | |
| Administration | \$ | 782 | \$ 1 | 18 \$ | 800 |
| Maintenance & Support | \$ | 537 | \$ 1 | 13 \$ | 550 |
| Marketing Support | | | | | |
| Brochures & Posters | \$_ | 800 | \$ | 5 | 800 |
| Sub-Total Annual Administration Costs - GSE | \$_ | 2,949 | \$5 | 51 5 | 3,000 |
| CAA Ongoing Administration Costs as Budgeted** | \$_ | 96,592 | | | |
| Total Annual On-Going Administration Costs | \$ | 99,541 | \$ | 51 5 | 99,592 |

National Grid only seeks recovery of incremental costs from the System Benefits charge.

The National Grid New Hampshire allocation for incremental/Non-Incremental costs as follows, based on total national Grid retail customer count (Billing Pool 00247):

Incremental: 97.657%

Non-Incremental: 2.343%

^{*} Marketing support based on actual PY '08-'09 charges.

** The CAA Budget for PY '10-'11 is \$1,712,617. National Grid's share of that budget is 5.64%, which equals an annual dollar share in the amount of \$96,592

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National Grid kWh Sales Forecast for New Hampshire October 2010 to September 2011

| Month | <u>Year</u> | Forecasted kWhs |
|--------------|-------------|-----------------|
| October | 2010 | 68,939,247 |
| November | 2010 | 55,375,276 |
| December | 2010 | 67,939,212 |
| January | 2011 | 80,582,755 |
| February | 2011 | 71,969,179 |
| March | 2011 | 67,551,048 |
| April | 2011 | 73,391,830 |
| May | 2011 | 67,077,727 |
| June | 2011 | 73,345,340 |
| July | 2011 | 81,535,475 |
| August | 2011 | 79,165,691 |
| September | 2011 | 72,914,811 |
| | | |

Total 859,787,590



EAP On-Going Maintenance/Administrative Cost Estimate Program Year 2010-2011

| 1. Maintenance / Charges | Maintenance Developer | IS | 1.00% | 1 | \$85,000 | \$850 | |
|---|-------------------------------|-------------|-------|---|----------|---------|----------|
| Total IT Related Cost | | | | | | | \$850 |
| | | | | | | | |
| Non IT Business Related Costs: | | | | | | | |
| 2. Monthly Reporting | Analyst | B&S | 0.50% | 1 | \$45,000 | \$225 | |
| 3.Customer Service | CSR | cs | 2.00% | 1 | \$40,000 | \$800 | |
| Financial Distribution Reporting/Reconciliation Rec | Analyst juirements | Dist Rates | 0.50% | 1 | \$65,000 | \$325 | |
| Total Non IT Business Related Costs \$1 | | | | | | \$1,350 | |
| Promotional Costs | | | | | | | |
| 5. Brochures, mailings and posters (twice per year) \$800 | | | | | | | |
| Total Promotional Costs | Total Promotional Costs \$800 | | | | | | |
| Tot | al National Grid Annual Co | st Estimate | | | | | \$3,000 |
| Allocated NGrid Portion of Community Action Agency EAP Budget | | | | | | | |
| | ional Grid Allocation: | 5.64% | | | | | |
| Tot | al CAA Budget | \$1,712,617 | | | | | |
| Tot | al National Grid Share | \$96,592 | | | | | \$96,592 |
| Total Annual Maintenance Costs | | | | | | | \$99,592 |

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National Grid Billing Pool Allocations 00247 Service Company – Customer Accounting – Retails (NE Only)

| <u>Year</u> | <u>Rate</u> | <u>Decimal</u> |
|-------------|-------------|----------------|
| 2011 | 2.343% | 0.02343 |
| 2010 | 2.344% | 0.02344 |
| 2009 | 2.300% | 0.02300 |
| 2008 | 2.300% | 0.02300 |
| 2007 | 2.111% | 0.02111 |
| 2006 | 2.293% | 0.02293 |
| 2005 | 2.279% | 0.02279 |
| 2004 | 2.266% | 0.02266 |
| 2003 | 2.248% | 0.02248 |
| 2002 | 2 234% | 0.02234 |